

BUXTON TOWN TEAM Scrutiny Group

Minutes of meeting held 28 May 2013

- 1) Present: Charles Jolly; Derek Bodey.
- 2) Apologies: None

<p>3) Action between meetings At the request of the Directors an executive summary of the report on 'Julian's Complaint' had been produced for publication on the website (The Directors having decided that the report should remain confidential to Scrutiny and the Directors given the number of references to individuals within it)</p>	
<p>4) Complaints Procedure The procedure drafted by Charles was considered, revised and approved. It was agreed that this should be forwarded to the Directors for their approval.</p>	<p>Charles to forward to the Directors</p>
<p>5) Complaint by Mel McGrath This had been forwarded to Scrutiny for consideration. It was resolved to consider the complaint by using the draft complaints procedure. There appeared to be 3 issues raised within the complaint:</p> <ol style="list-style-type: none"> 1) that a Director of the town Team swore at him 2) that competition from a stall during the Spring Fair was unfair and 3) that, by implication, the Director was not a fit person to be a Director. <p>These were considered in turn as follows:</p> <ol style="list-style-type: none"> a) the swearing was not disputed. The Director involved had immediately admitted it, agreed it was inappropriate and apologised fully. Scrutiny considers that this issue has therefore been properly addressed and suitable action taken. No further action required. b) Competition is inevitable on such a day and is a fact of life. This was the first Spring Fair in Buxton; without doubt the day overall was an outstanding success and much of this was due to the tremendous effort and time put in by the Director concerned. However, it is important to learn from events and in planning the layout for future fairs to endeavour to avoid such direct competition (in saying this, Scrutiny recognises that this is not always possible and, further, that it is not always possible for organisers to know the exact merchandise being offered by stall holders). No further action required. a) Given the immediate and full apology offered by the Director, there is no need for further action by Scrutiny. Who are Directors is an issue for the membership and the directors themselves. No action needed. 	<p>Charles to draft a reply to Mel and forward a copy to the directors</p>
<p>6) Meetings The Directors have organised an open meeting for the membership (effective AGM). This will provide a marker of progress and confirm the way forward. Ideas & Vision still operating well. Communication not so healthy. Volunteers to do things is the main issue. Hopefully, this will be stressed at the meeting, with Communications as an example of the need, leading to new volunteers.</p>	